



Your Privacy Is Important To Us

At Avalon® Insurance Company and Dominion National (hereinafter referred to as “Dominion”), we are committed to providing you with the highest quality dental products and services. An important part of our commitment is our pledge to protect your personal financial information.

Our Privacy Pledge

Avalon® Insurance Company and Dominion do not sell member information. We do not disclose your personal financial information, except as permitted by law. We do not disclose this information, even when our customer relationships end, except as permitted by law.

Information We Collect

We collect personal financial information about you from the following sources:

- ❖ Applications and other forms provided to us
- ❖ Transactions (such as claims submission and payment) with us, our affiliates, or others
- ❖ Outside sources, such as dental providers, other insurance companies, and federal and state agencies

How We Protect Your Information

Our policies restrict access of your information to employees who need this information to provide our products and services to you and as permitted by law. We maintain physical, electronic, and procedural safeguards that comply with legal requirements to protect your personal financial information.

Questions

Avalon® Insurance Company and Dominion also maintain a Notice of Privacy Practices. If you have any questions about our privacy policy or want to receive a copy of our Notice of Privacy Practices, please visit DominionNational.com or call the Service Center phone number listed on the back of your ID card.

Dominion National is the brand name for the Dominion group of companies. Dental plans are underwritten by Dominion Dental Services, Inc. (DDSI). Dominion Dental Services USA, Inc. (DDSUSA) is a licensed administrator of dental and vision benefits. Vision plans are underwritten by Avalon Insurance Company, and administered by DDSUSA, in DC, DE, MD, PA and VA. Vision plans are underwritten by DDSI in all other states where Dominion National operates.