# SMILE FOR TOTAL HEALTH

A guide to your dental benefits: Small Group Adult \$30 Preventive and Pediatric Dental HMO with Cosmetic Dental



The Adult \$30 Preventive and Pediatric Dental HMO with Cosmetic Dental plans emphasize healthy smiles through the prevention and early detection of dental problems to avoid costly procedures in the future. The combination of predictable costs, no deductibles, and no annual maximums helps you reach a state of good oral health without facing the high cost of treatment typical of many dental plans.

Your plan provides coverage–or access to a fixed fee schedule for certain non-covered dental services– for more than 250 dental procedures through one of the largest dental provider networks<sup>1</sup> in the Mid-Atlantic area.<sup>2</sup> You have your choice of convenient dental offices where you can receive care.

Adults pay a \$30 copay for each covered preventive care office visit, which may include:

- Up to two oral exams per contract year
- Up to two cleanings per contract year
- One fluoride treatment per contract year
- Up to two dental bitewing X-rays per contract year

For children-through the end of the month in which they turn 19-you pay a \$10 office visit fee for each dental office visit. Preventive care services are provided at no charge, and may include:

- One oral evaluation every six months
- One routine cleaning every six months
- One bitewing X-ray every six months
- One topical fluoride treatment every six months

## New member? Get started by choosing a dentist.

Visit dominionnational.com/kaiserdentists or call Dominion Member Services at 855-733-7524 (TTY 711), Monday through Friday, 7:30 a.m. to 6 p.m.

The preventive care procedures covered in this plan account for over 65% of dental services most frequently performed for adults, and almost 90% of the most frequently performed services for children. Other listed dental services are available for the fixed fees shown on the fee schedule, which you pay directly to your provider as payment in full.

## Save on restorative care

More extensive care (fillings, crowns, dentures, root canals, periodontal treatment, oral surgery, etc.) is offered at fixed fees lower than the usual and customary charges for these services. Only the services listed on the fee schedule are available for fixed fees, provided the services are performed by plan-participating dentists and specialists. For a complete list of covered benefits, services, exclusions, and limitations, and terms for the fixed fees, please refer to your *Evidence of Coverage*, or you can find your plan on dominionnational.com/kaiserdentists.

<sup>3</sup>Discounted rates for dental services are negotiated by the Program Administrator with participating providers. These negotiated rates are reflected in the fee schedule as fixed fees.

<sup>&</sup>lt;sup>1</sup>Over 2,000 dentists in the Maryland, Virginia, and Washington, DC, area who participate in the Dominion National network. <sup>2</sup>When services are received from our contracted dental provider network.

## **Cosmetic dental services**

The brilliant, healthy smile you've always wanted can now be yours through Kaiser Permanente's Cosmetic Dental Services. Our program offers discounted fees for cosmetic and other dental services including:

- Teeth whitening
- Invisalign<sup>®</sup>
- CrownsVeneers

OrthodonticsAnd more

Bonding

You'll enjoy great benefits, including:

- Network dentists<sup>1</sup> who meet highly selective credentialing standards
- Discounts of up to 75% on dental procedures.<sup>3</sup>
- No deductibles or annual maximums
- No surprises. For the majority of services, the program fee schedule reflects negotiated discounts and shows exactly what you'll pay

## **Choose a dentist**

You may select any general dentist from among our participating dental providers for yourself and/ or eligible family members. Each eligible family member may use a different participating dentist. For a list of participating dentists or information about a dentist, including office hours, directions, languages spoken, etc., visit **dominionnational.com/ kaiserdentists** or call Dominion Member Services at **855-733-7524** (TTY **711**), Monday through Friday, 7:30 a.m. to 6 p.m.

Specialty care is also available in many locations. To receive treatment from a participating specialist, ask your participating general dentist to arrange a referral. Services received from non-participating dentists are not covered.

## Make appointments

After your effective date of coverage, you can make an appointment with a participating general dentist. Make sure you bring your Kaiser Permanente medical ID card to your appointment. To receive cosmetic dental services, you will also need to print and bring your cosmetic services ID card to your appointment. And you'll have virtually no paperwork and no preexisting condition exclusions to worry about.

## **Quality dental care**

You can be confident that your dentist was carefully selected to offer quality care. All participating dentists go through a strict quality assurance program developed in accordance with the National Association of Dental Plans' recommendations. This process confirms that each dentist has the required credentials and has passed a thorough on-site office evaluation.

## **Dedicated customer service**

Quality customer service is an important part of any dental plan. Dominion Member Services specialists are available Monday through Friday, 7:30 a.m. to 6 p.m., to answer questions about coverage or to help you find a participating dentist. Dominion's voice response system is available 24 hours a day for information about participating dental providers in your area or to help you select a dental provider. The most up-to-date list of participating dental providers can be found online.

Toll-free phone: **855-733-7524** (TTY **711**)

Mailing address: Dominion National 251 18th St. S., Suite 900 Arlington, VA 22202

Web: dominionnational.com/kaiserdentists

## **Online self-service options**

Dominion provides members with secure online access to:

- Plan information
- Dentist search and dental office transfers
- Contact information
- Member Services requests and general correspondence

All changes are confirmed by email.

In the event of ambiguity, or a conflict between this summary and the *Evidence of Coverage*, the *Evidence of Coverage* shall control.

Dental benefits are underwritten by Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc., and administered by Dominion National. This program also includes fixed fees for certain dental services that are not covered benefits.



## Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc. Adult \$30 Preventive and Cosmetic Dental Plan 2020 Discounted Schedule of Dental Fees

#### The fees listed below do not accumulate to the medical out-of-pocket maximum.

This Adult \$30 Preventive Dental and Cosmetic Dental Plan includes (a) coverage for preventive dental benefits for which fixed copayments are charged and (b) fixed fees for services that are not covered benefits but for which you are required to pay a pre-determined fee directly to the provider as payment in full. Procedures not shown in this list are not covered. Cosmetic Dental Services are also included in this Schedule of Dental Fees and are not covered benefits<sup>+</sup>. Please refer to the Adult and Cosmetic Dental Services Appendix for further details on the program along with exclusions and limitations.

Amounts quoted in the "You pay to Dentist" column apply only when performed by a participating general dentist. If specialty care is required, your general dentist must refer you to a participating specialist except for Cosmetic Services and as otherwise described in the Adult Dental Plan Appendix. Services received from non-participating dentists are not covered under this plan except for: (1) benefits provided under an authorized referral to a non-Participating dental provider under Section III.B of Appendix B; (b) dental emergencies as described in Section V. of Appendix B, ; and (3) Continuity of Care for new Members, as described in Section 2 of the contract form.

**FC\$30**: You pay a combined fixed copayment (FC) of \$30 for any visit during which one or more of the following procedures are performed: (a) an oral exam (D0120, D0140, D0150, D0170 or D0180); (b) X-rays (D0220, D0230, D0240, D0250, D0270, D0272, D0273, D0274, D0277, D0340, D0350 or D0351); (c) a pulp vitality test (D0460); (d) a diagnostic cast (D0470); (e) a routine cleaning (D1110); (f) fluoride application (D1206 or D1208); or (g) you are given oral hygiene or counseling instructions (D1310, D1320 or D1330). You pay a separate fee for any other procedure performed.

NOTE: The Schedule of Dental Fees is reviewed annually and is subject to change per the renewal period of this contract. Contact Dominion for details toll-free at 855-733-7524, Monday through Friday, 7:30 a.m. to 6 p.m., (TTY 711).

ADA CODE	DESCRIPTION OF SERVICES	YOU PAY TO DENTIST	YOU PAY TO SPECIALIST
	Diagnostic/Preventive		
D0120	Periodic oral evaluation- established patient	FC\$30	No Benefit
D0140	Limited oral eval - problem focused	FC\$30	No Benefit
D0150	Comprehensive oral eval - new or established patient	FC\$30	No Benefit
D0170	Re-eval - limited, problem focused	FC\$30	No Benefit
D0180	Comp. periodontal eval - new or established patient	FC\$30	No Benefit
D0210	Intraoral – complete series of radiographic images	\$54	\$69
D0220	Intraoral - periapical first radiographic image	FC\$30	\$14
D0230	Intraoral - periapical each add. radiographic image	FC\$30	\$11
D0240	Intraoral - occlusal radiographic image	FC\$30	\$21
D0250	Extraoral – 2D projection radiographic image	FC\$30	\$26
D0270	Bitewing - single radiographic image	FC\$30	\$14
D0272	Bitewings - two radiographic images	FC\$30	\$21
D0273	Bitewings - three radiographic images	FC\$30	\$28
D0274	Bitewings - four radiographic images	FC\$30	\$31
D0277	Vertical bitewings - 7 to 8 radiographic images	FC\$30	\$47
D0330	Panoramic radiographic image	\$43	\$43
D0340	2D cephalometric radiographic image	FC\$30	\$55
D0350	2D oral/facial photographic images	FC\$30	\$29
D0351	3D photographic image	FC\$30	\$32

Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc.

ADA CODE	DESCRIPTION OF SERVICES	YOU PAY TO DENTIST	YOU PAY TO SPECIALIST
D0460	Pulp vitality tests	FC\$30	\$35
D0470	Diagnostic casts	FC\$30	No Benefit
D1110	Prophylaxis (cleaning) – adult	FC\$30	No Benefit
D1110*	Additional cleaning (expecting mothers and Diabetics)	\$40	\$40
D1206	Topical application of fluoride varnish	FC\$30	No Benefit
D1208	Topical application of fluoride – excluding varnish	FC\$30	No Benefit
D1310	Nutritional counseling for control of dental disease	FC\$30	No Benefit
D1320	Tobacco counseling for control and prev. of oral disease	FC\$30	No Benefit
D1330	Oral hygiene instructions	FC\$30	No Benefit
D1352	Prev resin rest. Mod/high caries risk – perm. Tooth	\$30	No Benefit
D1354	Interim caries arresting medicament application – per tooth	\$15	No Benefit
	Restorative Dentistry (Fillings)		
D2140	Amalgam - 1 surface	\$68	No Benefit
D2140 D2150	Amalgam – 1 surface Amalgam – 2 surfaces	\$68 \$88	No Benefit
D2150 D2160	Amalgam – 2 surfaces Amalgam – 3 surfaces	\$88 \$105	No Benefit
D2160 D2161		\$105	No Benefit
	Amalgam - >=4 surfaces	· · · · · · · · · · · · · · · · · · ·	
D2330	Resin-based composite -1 surface, anterior	\$83	No Benefit
D2331	Resin-based composite – 2 surfaces, anterior	\$105	No Benefit
D2332	Resin-based composite – 3 surfaces, anterior	\$129	No Benefit
D2335	Resin-based composite - >=4 surfaces, anterior	\$155	No Benefit
D2390	Resin-based composite crown, anterior	\$209	No Benefit
D2391	Resin-based composite – 1 surface, posterior	\$102	No Benefit
D2392	Resin-based composite - 2 surfaces, posterior	\$135	No Benefit
D2393	Resin-based composite 3 surfaces, posterior	\$164	No Benefit
D2394	Resin-based composite - >=4 surfaces, posterior Crowns & Bridges +	\$195	No Benefit
D2510	Inlay – metallic – 1 surface	\$480	No Benefit
D2520	Inlay – metallic – 2 surfaces	\$544	No Benefit
D2530	Inlay – metallic – 3 or more surfaces	\$595	No Benefit
D2542	Onlay – metallic-2 surfaces	\$635	No Benefit
D2543	Onlay – metallic-3 surfaces	\$645	No Benefit
D2544	Onlay – metallic-4 or more surfaces	\$657	No Benefit
D2610	Inlay – porcelain/ceramic – 1 surface	\$541	No Benefit
D2620	Inlay – porcelain/ceramic – 2 surfaces	\$576	No Benefit
D2630	Inlay – porcelain/ceramic - >=3 surfaces	\$665	No Benefit
D2642	Onlay – porcelain/ceramic – 2 surfaces	\$616	No Benefit
D2643	Onlay – porcelain/ceramic – 3 surfaces	\$666	No Benefit
D2644	Onlay – porcelain/ceramic - >=4 surfaces	\$710	No Benefit
D2650	Inlay – resin-based composite – 1 surface	\$498	No Benefit
D2651	Inlay – resin-based composite – 2 surfaces	\$538	No Benefit
D2652	Inlay – resin-based composite - >=3 surfaces	\$699	No Benefit
D2662	Onlay – resin-based composite – 2 surfaces	\$568	No Benefit
D2663	Onlay – resin-based composite – 3 surfaces	\$699	No Benefit
D2664	Onlay – resin-based composite - >=4 surfaces	\$662	No Benefit
D2710	Crown – resin based composite (indirect)	\$277	No Benefit
D2710	Crown – 3/4 resin-based composite (indirect)	\$255	No Benefit
D2712	Crown – resin with high noble metal	\$675	No Benefit
D2720 D2721	Crown – resin with right toble metal	\$601	No Benefit
D2721 D2722	Crown – resin with predom. Base metal	\$628	No Benefit
D2722 D2740	Crown – porcelain/ceramic	\$730	No Benefit

ADA CODE	DESCRIPTION OF SERVICES	YOU PAY TO DENTIST	YOU PAY TO SPECIALIST
D2750	Crown – porcelain fused to high noble metal	\$745	No Benefit
D2751	Crown – porcelain fused to predominantly base metal	\$640	No Benefit
D2752	Crown – porcelain fused to noble metal	\$679	No Benefit
D2780	Crown – 3/4 cast high noble metal	\$724	No Benefit
D2781	Crown – 3/4 cast predominantly base metal	\$566	No Benefit
D2782	Crown – 3/4 cast noble metal	\$611	No Benefit
D2783	Crown – 3/4 porcelain/ceramic	\$628	No Benefit
D2790	Crown – full cast high noble metal	\$675	No Benefit
D2791	Crown – full cast predominantly base metal	\$601	No Benefit
D2792	Crown – full cast noble metal	\$628	No Benefit
D2794	Crown – titanium	\$679	No Benefit
D2910	Recement inlay	\$68	No Benefit
D2920	Recement crown	\$68	No Benefit
D2930	Prefabricated stainless steel crown – primary tooth	\$141	No Benefit
D2930	Prefabricated stainless steel crown – permanent tooth	\$186	No Benefit
D2932	Prefabricated resin crown	\$254	No Benefit
D2932	Protective restoration	\$77	No Benefit
D2940 D2941	Interim therapeutic rest., prim. Dentition	\$49	No Benefit
D2941 D2950	Core buildup, including any pins	\$172	No Benefit
D2950	Pin retention – per tooth, in addition to restoration	\$40	No Benefit
D2951 D2952	Post and core in addition to crown	\$252	No Benefit
D2952 D2954	Prefab. post and core in addition to crown	\$232	No Benefit
D2955	Post removal (not in conj. With endo. Therapy)	\$194	No Benefit
D2981	Inlay repair necessitated by restorative material failure	\$138	No Benefit
D2982	Onlay repair necessitated by restorative material failure	\$138	No Benefit
	Endodontic Services	A 47	
D3110	Pulp cap – direct (excl. final restoration)	\$47	No Benefit
D3120	Pulp cap – indirect (excl. final restoration)	\$47	No Benefit
D3220	Therapeutic pulpotomy (excl. final restor.)	\$104	\$122
D3221	Pulpal debridement	\$123	No Benefit
D3310	Endodontic therapy, anterior tooth	\$436	\$505
D3320	Endodontic therapy, premolar (excl. final restoration)	\$525	\$604
D3330	Endodontic therapy, molar (excl. final restoration)	\$384	\$789
D3333	Internal root repair of perforation defects	No Benefit	\$225
D3346	Retreat of prev. root canal therapy, ant.	No Benefit	\$609
D3347	Retreat of prev. root canal therapy, premolar	No Benefit	\$812
D3348	Retreat of prev. root canal therapy, molar	No Benefit	\$1047
D3410	Apicoectomy - anterior	\$422	\$524
D3421	Apicoectomy - premolar (first root)	\$471	\$655
D3425	Apicoectomy - molar (first root)	\$518	\$687
D3426	Apicoectomy - (each add. root)	\$314	\$371
D3427	Periradicular surg. w/o apicoectomy	\$402	\$504
D3430	Retrograde filling – per root	\$118	\$295
D3450	Root amputation - per root	\$205	\$330
D3920	Hemisection, not inc. root canal therapy	\$258	\$305
D3950	Canal prep/fitting of preformed dowel or post	\$154	\$216
	Periodontics		
D4210	Gingivectomy or gingivoplasty - >3 cont. teeth, per quad.	\$372	\$439
D4211	Gingivectomy or gingivoplasty - <=3 teeth, per quad.	\$161	\$190
	Gingival flap proc., inc. root planing - >3 cont. teeth, per	·	
	quad	\$479	\$566

ADA CODE	DESCRIPTION OF SERVICES	YOU PAY TO DENTIST	YOU PAY TO SPECIALIST
	Gingival flap proc, inc. root planing - <=3 cont. teeth, per		
D4241	quad	\$121	\$239
D4260	Osseous surgery - >3 cont. teeth, per quad	\$709	\$836
D4261	Osseous surgery - <=3 cont. teeth, per quad	\$452	\$534
D4268	Surgical revision proc., per tooth	\$389	\$562
D4208 D4274	Mesial/distal wedge procedure, single tooth	\$329	\$466
		\$137	\$194
D4341	Perio scaling and root planing - >3 cont teeth, per quad.		
D4342	Perio scaling and root planing - <= 3 teeth, per quad	\$99	\$117
D424C	Scaling in presence of generalized moderate or severe	¢7c	¢102
D4346	gingival inflammation - full mouth, after oral evaluation	\$76	\$103
D4355	Full mouth debridement	\$121	\$175
D4381	Localized delivery of antimicrobial agents	\$22	\$44
D4910	Periodontal maintenance	\$82	\$110
	Prosthetics (Dentures)		
D5110	Complete denture - maxillary	\$845	No Benefit
D5120	Complete denture - mandibular	\$845	No Benefit
D5130	Immediate denture - maxillary	\$910	No Benefit
D5140	Immediate denture - mandibular	\$910	No Benefit
D5211	Maxillary partial denture - resin base	\$653	No Benefit
D5212	Mandibular partial denture - resin base	\$653	No Benefit
D5213	Maxillary partial dent cast metal	\$906	No Benefit
D5214	Mandibular partial dent cast metal	\$906	No Benefit
	Immediate maxillary partial denture – resin base including		
D5221	any conventional clasps, rests and teeth	\$653	No Benefit
	Immediate mandibular partial denture – resin base		
D5222	including any conventional clasps, rests and teeth	\$653	No Benefit
	Immediate maxillary partial denture – cast metal		
	framework with resin denture bases (including any		
D5223	conventional clasps, rests and teeth)	\$906	No Benefit
	Immediate mandibular partial denture – cast metal		
	framework with resin denture bases (including any		
D5224	conventional clasps, rests and teeth)	\$906	No Benefit
D5225	Maxillary partial denture - flexible base	\$904	No Benefit
D5226	Mandibular partial denture flexible base	\$1004	No Benefit
05220	Removable unilateral partial denture - one piece cast	91004	No Benefit
D5282	metal, maxillary	\$510	No Benefit
05202	Removable unilateral partial denture - one piece cast	<i>Ş</i> 510	No Benefit
D5283	metal, mandibular	\$510	No Benefit
D5285	Adjust complete denture - maxillary	\$79	No Benefit
		\$79	
D5411	Adjust complete denture - mandibular	· · · · · · · · · · · · · · · · · · ·	No Benefit
D5421	Adjust partial denture - maxillary	\$79	No Benefit
D5422	Adjust partial denture - mandibular	\$79	No Benefit
D5511	Repair broken complete denture base, mandibular	\$101	No Benefit
D5512	Repair broken complete denture base, maxillary	\$101	No Benefit
D5520	Replace missing or broken teeth - complete denture	\$77	No Benefit
D5611	Repair resin partial denture base, mandibular	\$102	No Benefit
D5612	Repair resin partial denture base, maxillary	\$102	No Benefit
D5621	Repair cast partial framework, mandibular	\$147	No Benefit
D5622	Repair cast partial framework, maxillary	\$147	No Benefit
	Repair or replace broken retentive/clasping material – per		
D5630	tooth	\$139	No Benefit

ADA CODE	DESCRIPTION OF SERVICES	YOU PAY TO DENTIST	YOU PAY TO SPECIALIST
D5640	Replace broken teeth - per tooth	\$88	No Benefit
D5650	Add tooth to existing partial denture	\$131	No Benefit
D5660	Add clasp to existing partial denture – per tooth	\$160	No Benefit
	Replace all teeth and acrylic on cast metal framework		
D5670	(maxillary)	\$559	No Benefit
	Replace all teeth and acrylic on cast metal framework		
D5671	(mandibular)	\$559	No Benefit
D5710	Rebase complete maxillary denture	\$344	No Benefit
D5711	Rebase complete mandibular denture	\$331	No Benefit
D5720	Rebase maxillary partial denture	\$265	No Benefit
D5721	Rebase mandibular partial denture	\$265	No Benefit
D5730	Reline complete maxillary denture (chairside)	\$214	No Benefit
D5731	Reline complete. mandibular denture (chairside)	\$215	No Benefit
D5740	Reline maxillary partial denture (chairside)	\$212	No Benefit
D5741	Reline mandibular partial denture (chairside)	\$212	No Benefit
D5750	Reline complete maxillary denture (laboratory)	\$260	No Benefit
D5751	Reline complete mandibular denture (lab)	\$258	No Benefit
D5760	Reline maxillary partial denture (lab)	\$250	No Benefit
D5761	Reline mandibular partial denture (lab)	\$249	No Benefit
D5810	Interim complete denture (maxillary)	\$549	No Benefit
D5811	Interim complete denture (mandibular)	\$400	No Benefit
D5820	Interim partial denture (maxillary)	\$424	No Benefit
D5821	Interim partial denture (mandibular)	\$429	No Benefit
D5850	Tissue conditioning, maxillary	\$120	No Benefit
D5851	Tissue conditioning, mandibular	\$121	No Benefit
20002	Bridges & Pontics +	+	
D6000-			
D6199	ALL IMPLANT SERVICES - 15% DISCOUNT (incl. D0360-D0363	cone beam imaging w/ i	implants)
00199			
	Scaling and debridement in the presence of inflammation or		
	Scaling and debridement in the presence of inflammation or mucositis of a single implant, including cleaning of the		
D6081	mucositis of a single implant, including cleaning of the		No Benefit
	-		
D6210	<ul> <li>mucositis of a single implant, including cleaning of the implant surfaces, without flap entry and closure</li> <li>Pontic - cast high noble metal</li> </ul>	\$99 \$610	No Benefit
D6210 D6211	mucositis of a single implant, including cleaning of the implant surfaces, without flap entry and closure	\$99	No Benefit No Benefit
D6210 D6211 D6212	<ul> <li>mucositis of a single implant, including cleaning of the implant surfaces, without flap entry and closure</li> <li>Pontic - cast high noble metal</li> <li>Pontic - cast predom. base metal</li> <li>Pontic - cast noble metal</li> </ul>	\$99 \$610 \$624	No Benefit No Benefit No Benefit
D6210 D6211 D6212 D6214	mucositis of a single implant, including cleaning of the implant surfaces, without flap entry and closurePontic - cast high noble metalPontic - cast predom. base metalPontic - cast noble metalPontic - cast noble metalPontic - titanium	\$99 \$610 \$624 \$586	No Benefit No Benefit No Benefit No Benefit
D6210 D6211 D6212 D6214 D6240	<ul> <li>mucositis of a single implant, including cleaning of the implant surfaces, without flap entry and closure</li> <li>Pontic - cast high noble metal</li> <li>Pontic - cast predom. base metal</li> <li>Pontic - cast noble metal</li> <li>Pontic - titanium</li> <li>Pontic - porcelain fused to high noble metal</li> </ul>	\$99 \$610 \$624 \$586 \$571	No Benefit No Benefit No Benefit No Benefit No Benefit
D6210 D6211 D6212 D6214 D6240 D6241	mucositis of a single implant, including cleaning of the implant surfaces, without flap entry and closurePontic - cast high noble metalPontic - cast predom. base metalPontic - cast noble metalPontic - cast noble metalPontic - titanium	\$99 \$610 \$624 \$586 \$571 \$755	No Benefit No Benefit No Benefit No Benefit No Benefit No Benefit No Benefit
D6210 D6211 D6212 D6214 D6240 D6241 D6241 D6242	mucositis of a single implant, including cleaning of the implant surfaces, without flap entry and closurePontic - cast high noble metalPontic - cast predom. base metalPontic - cast noble metalPontic - titaniumPontic - porcelain fused to high noble metalPontic - porcelain fused to predom. base metalPontic - porcelain fused to noble metalPontic - porcelain fused to noble metal	\$99 \$610 \$624 \$586 \$571 \$755 \$653 \$653 \$679	No Benefit No Benefit No Benefit No Benefit No Benefit No Benefit No Benefit
D6210 D6211 D6212 D6214 D6240 D6241 D6242 D6242 D6245	mucositis of a single implant, including cleaning of the implant surfaces, without flap entry and closurePontic - cast high noble metalPontic - cast predom. base metalPontic - cast noble metalPontic - titaniumPontic - porcelain fused to high noble metalPontic - porcelain fused to predom. base metalPontic - porcelain fused to noble metal	\$99 \$610 \$624 \$586 \$571 \$755 \$653 \$679 \$741	No Benefit No Benefit No Benefit No Benefit No Benefit No Benefit No Benefit No Benefit
D6210 D6211 D6212 D6214 D6240 D6241 D6241 D6242 D6245 D6250	mucositis of a single implant, including cleaning of the implant surfaces, without flap entry and closurePontic - cast high noble metalPontic - cast predom. base metalPontic - cast noble metalPontic - titaniumPontic - porcelain fused to high noble metalPontic - porcelain fused to predom. base metalPontic - porcelain fused to noble metal	\$99 \$610 \$624 \$586 \$571 \$755 \$653 \$653 \$679 \$741 \$745	No Benefit No Benefit No Benefit No Benefit No Benefit No Benefit No Benefit
D6210 D6211 D6212 D6214 D6240 D6241 D6242 D6245 D6245 D6250 D6251	mucositis of a single implant, including cleaning of the implant surfaces, without flap entry and closurePontic - cast high noble metalPontic - cast predom. base metalPontic - cast noble metalPontic - titaniumPontic - porcelain fused to high noble metalPontic - porcelain fused to predom. base metalPontic - porcelain fused to noble metalPontic - porcelain./ceramicPontic - resin with high noble metalPontic - resin with predom.base metal	\$99 \$610 \$624 \$586 \$571 \$755 \$653 \$653 \$679 \$741 \$745 \$707	No Benefit No Benefit No Benefit No Benefit No Benefit No Benefit No Benefit No Benefit No Benefit No Benefit
D6210 D6211 D6212 D6214 D6240 D6241 D6242 D6245 D6250 D6251 D6252	mucositis of a single implant, including cleaning of the implant surfaces, without flap entry and closurePontic - cast high noble metalPontic - cast predom. base metalPontic - cast noble metalPontic - titaniumPontic - porcelain fused to high noble metalPontic - porcelain fused to predom. base metalPontic - porcelain fused to noble metalPontic - resin with high noble metalPontic - resin with predom.base metalPontic - resin with noble metalPontic - resin with noble metal	\$99 \$610 \$624 \$586 \$571 \$755 \$653 \$653 \$679 \$741 \$745 \$707 \$707 \$717	No Benefit No Benefit
D6210 D6211 D6212 D6214 D6240 D6241 D6242 D6245 D6250 D6251 D6252 D6252 D6545	mucositis of a single implant, including cleaning of the implant surfaces, without flap entry and closurePontic - cast high noble metalPontic - cast predom. base metalPontic - cast noble metalPontic - titaniumPontic - porcelain fused to high noble metalPontic - porcelain fused to predom. base metalPontic - porcelain fused to noble metalPontic - resin with high noble metalPontic - resin with predom.base metalPontic - resin with noble metalPontic - resin with noble metalRetainer - cast metal for resin bonded fixed prosthesis	\$99 \$610 \$624 \$586 \$571 \$755 \$653 \$653 \$679 \$741 \$745 \$745 \$707 \$717 \$270	No Benefit No Benefit
D6210 D6211 D6212 D6214 D6240 D6241 D6242 D6245 D6250 D6251 D6252 D6545 D6548	mucositis of a single implant, including cleaning of the implant surfaces, without flap entry and closurePontic - cast high noble metalPontic - cast predom. base metalPontic - cast noble metalPontic - titaniumPontic - porcelain fused to high noble metalPontic - porcelain fused to predom. base metalPontic - porcelain fused to noble metalPontic - resin with high noble metalPontic - resin with predom.base metalPontic - resin with predom.base metalPontic - resin with noble metalRetainer - cast metal for resin bonded fixed prosthesisRet porc./ceramic for resin bonded fixed prosthesis	\$99 \$610 \$624 \$586 \$571 \$755 \$653 \$653 \$679 \$741 \$745 \$745 \$707 \$717 \$270 \$481	No Benefit No Benefit
D6210 D6211 D6212 D6214 D6240 D6241 D6242 D6245 D6250 D6251 D6252 D6545 D6548 D6549	mucositis of a single implant, including cleaning of the implant surfaces, without flap entry and closurePontic - cast high noble metalPontic - cast predom. base metalPontic - cast noble metalPontic - cast noble metalPontic - titaniumPontic - porcelain fused to high noble metalPontic - porcelain fused to predom. base metalPontic - porcelain fused to noble metalPontic - porcelain fused to noble metalPontic - porcelain fused to noble metalPontic - porcelain./ceramicPontic - resin with high noble metalPontic - resin with predom.base metalPontic - resin with predom.base metalPontic - resin with predom.base metalRetainer - cast metal for resin bonded fixed prosthesisRet porc./ceramic for resin bonded fixed prosthesisResin retainer for resin bonded fixed prosthesis	\$99 \$610 \$624 \$586 \$571 \$755 \$653 \$653 \$679 \$741 \$745 \$707 \$717 \$270 \$481 \$270	No Benefit No Benefit
D6210 D6211 D6212 D6214 D6240 D6241 D6242 D6245 D6250 D6251 D6251 D6252 D6545 D6548 D6549 D6600	mucositis of a single implant, including cleaning of the implant surfaces, without flap entry and closurePontic - cast high noble metalPontic - cast predom. base metalPontic - cast noble metalPontic - titaniumPontic - porcelain fused to high noble metalPontic - porcelain fused to predom. base metalPontic - porcelain fused to noble metalPontic - porcelain fused to noble metalPontic - porcelain fused to noble metalPontic - porcelain./ceramicPontic - resin with high noble metalPontic - resin with predom.base metalPontic - resin with noble metalRetainer - cast metal for resin bonded fixed prosthesisRet porc./ceramic for resin bonded fixed prosthesisRetainer inlay - porc./ceramic, two surfaces	\$99 \$610 \$624 \$586 \$571 \$755 \$653 \$653 \$679 \$741 \$745 \$741 \$745 \$707 \$717 \$270 \$481 \$2270 \$481 \$2270 \$481	No Benefit No Benefit
D6210 D6211 D6212 D6214 D6240 D6241 D6242 D6245 D6250 D6251 D6252 D6545 D6545 D6549 D6549 D6600 D6601	mucositis of a single implant, including cleaning of the implant surfaces, without flap entry and closurePontic - cast high noble metalPontic - cast predom. base metalPontic - cast noble metalPontic - titaniumPontic - porcelain fused to high noble metalPontic - porcelain fused to predom. base metalPontic - porcelain fused to noble metalPontic - porcelain fused to noble metalPontic - porcelain fused to noble metalPontic - porcelain./ceramicPontic - resin with high noble metalPontic - resin with predom.base metalPontic - resin with noble metalRetainer - cast metal for resin bonded fixed prosthesisRet porc./ceramic for resin bonded fixed prosthesisRetainer inlay - porc./ceramic, two surfacesRetainer inlay - porc./ceramic, >=3 surfaces	\$99 \$610 \$624 \$586 \$571 \$755 \$653 \$653 \$679 \$741 \$745 \$741 \$745 \$707 \$717 \$270 \$481 \$2270 \$481 \$2270 \$481 \$2270 \$4400 \$4400 \$426	No Benefit No Benefit
D6210 D6211 D6212 D6214 D6240 D6241 D6242 D6245 D6250 D6251 D6252 D6545 D6548 D6549 D6600 D6601 D6602	mucositis of a single implant, including cleaning of the implant surfaces, without flap entry and closurePontic - cast high noble metalPontic - cast predom. base metalPontic - cast noble metalPontic - cast noble metalPontic - titaniumPontic - porcelain fused to high noble metalPontic - porcelain fused to predom. base metalPontic - porcelain fused to noble metalPontic - porcelain fused to noble metalPontic - porcelain fused to noble metalPontic - porcelain./ceramicPontic - resin with high noble metalPontic - resin with predom.base metalPontic - resin with predom.base metalPontic - resin with noble metalRetainer - cast metal for resin bonded fixed prosthesisRet porc./ceramic for resin bonded fixed prosthesisRetainer inlay - porc./ceramic, two surfacesRetainer inlay - porc./ceramic, >=3 surfacesRetainer inlay - cast high noble metal, 2 surfaces	\$99 \$610 \$624 \$586 \$571 \$755 \$653 \$653 \$679 \$741 \$745 \$745 \$707 \$717 \$270 \$481 \$2270 \$481 \$2270 \$481 \$2270 \$4426 \$422	No Benefit No Benefit
D6081 D6210 D6211 D6212 D6244 D6240 D6242 D6242 D6245 D6250 D6251 D6252 D6545 D6548 D6549 D6600 D6601 D6602 D6603 D6604	mucositis of a single implant, including cleaning of the implant surfaces, without flap entry and closurePontic - cast high noble metalPontic - cast predom. base metalPontic - cast noble metalPontic - titaniumPontic - porcelain fused to high noble metalPontic - porcelain fused to predom. base metalPontic - porcelain fused to noble metalPontic - porcelain fused to noble metalPontic - porcelain fused to noble metalPontic - porcelain./ceramicPontic - resin with high noble metalPontic - resin with predom.base metalPontic - resin with noble metalRetainer - cast metal for resin bonded fixed prosthesisRet porc./ceramic for resin bonded fixed prosthesisRetainer inlay - porc./ceramic, two surfacesRetainer inlay - porc./ceramic, >=3 surfaces	\$99 \$610 \$624 \$586 \$571 \$755 \$653 \$653 \$679 \$741 \$745 \$741 \$745 \$707 \$717 \$270 \$481 \$2270 \$481 \$2270 \$481 \$2270 \$4400 \$4400 \$426	No Benefit No Benefit

ADA CODE	DESCRIPTION OF SERVICES	YOU PAY TO DENTIST	YOU PAY TO SPECIALIST
D6606	Retainer inlay - cast noble metal, two surfaces	\$384	No Benefit
D6607	Retainer inlay - cast noble metal, >=3 surfaces	\$426	No Benefit
D6608	Retainer onlay -porc./ceramic, two surfaces	\$437	No Benefit
D6609	Retainer onlay - porc./ceramic, >=3 surfaces	\$458	No Benefit
D6610	Retainer onlay - cast high noble metal, 2 surfaces	\$501	No Benefit
D6611	Retainer onlay - cast high noble metal, >=3 surfaces	\$548	No Benefit
D6612	Retainer onlay - cast predom. base metal, 2 surfaces	\$431	No Benefit
D6613	Retainer onlay - cast predom. base metal, >=3 surfaces	\$478	No Benefit
D6614	Retainer onlay - cast noble metal, two surfaces	\$454	No Benefit
D6615	Retainer onlay - cast noble metal, >=3 surfaces	\$501	No Benefit
D6624	Retainer inlay – titanium	\$468	No Benefit
D6634	Retainer onlay – titanium	\$548	No Benefit
D6720	Retainer crown - resin with high noble metal	\$747	No Benefit
D6740	Retainer crown - porc./ceramic	\$741	No Benefit
D6750	Retainer crown - porc. fused to high noble metal	\$639	No Benefit
D6751	Retainer crown - porc. fused to predom. base metal	\$571	No Benefit
D6751	Retainer crown - porc. fused to noble metal	\$599	No Benefit
D6780	Retainer crown - 3/4 cast high noble metal	\$724	No Benefit
D6781	Retainer crown - 3/4 cast predom. base metal	\$566	No Benefit
D6781	Retainer crown - 3/4 cast noble metal	\$578	No Benefit
D6783	Retainer crown - 3/4 porc./ceramic	\$808	No Benefit
D6790	Retainer crown - full cast high noble metal	\$675	No Benefit
D6790	Retainer crown - full cast predom. base metal	\$601	No Benefit
D6791 D6792	Retainer rown - full cast noble metal	\$628	No Benefit
D6792 D6794		\$659	
D6930	Retainer crown – titanium Recement fixed partial denture	\$88	No Benefit No Benefit
D6930	Stress breaker	\$205	No Benefit
D6940 D6980		\$205	No Benefit
D6980	Fixed partial denture repair, by report Oral Surgery	\$200	NO BENEIIL
D7111		\$72	\$85
D7111 D7140	Extraction, coronal remnants - primary tooth	\$83	\$85
D7140	Extraction, erupted tooth or exposed root	\$149	\$97
	Extraction, erupted tooth req. elev, etc.		
D7220	Removal of impacted tooth - soft tissue	\$183	\$216
D7230	Removal of impacted tooth - partially bony	\$250	\$295
D7240	Removal of impacted tooth - completely bony	\$295	\$347
07244	Removal of imp. tooth - completely bony, with unusual surg.	¢2C2	¢420
D7241	complications	\$363	\$429
D7250	Removal of residual tooth roots	\$167	\$199
D7251	Coronectomy - intentional partial tooth removal	\$363	\$429
D7270	Tooth reimplant./stabiliz. of acc. evulsed/displaced tooth	\$279	\$330
D7280	Exposure of an unerupted tooth	\$312	\$369
D7282	Mobiliz. of erupted or malpos. tooth to aid eruption	\$96	\$210
D7285	Incisional biopsy of oral tissue - hard (bone, tooth)	\$196	\$231
D7286	Incisional biopsy of oral tissue - soft	\$184	\$216
D7291	Transseptal fiberotomy/supra crestal fiberotomy, by report	\$142	\$169
D7310	Alveoloplasty in conj. with extractions - per quadrant	\$150	\$177
D7311	Alveoloplasty in conj. w/ extractions	\$130	\$154
D7320	Alveoloplasty not in conj. with extractions - per quadrant	\$193	\$227
D7321	Alveoloplasty not in conj. w/ extractions	\$40	\$84
D7471	Removal of lateral exostosis	\$314	\$370
D7472	Removal or torus palatinus	\$263	\$311

ADA CODE	DESCRIPTION OF SERVICES	YOU PAY TO DENTIST	YOU PAY TO SPECIALIST
D7473	Removal or torus mandibularis	\$271	\$320
D7485	Reduction of osseous tuberosity	\$297	\$351
D7510	Incision and drainage of abscess - intraoral soft tissue	\$108	\$127
D7511	Incision and drainage of abscess – intraoral soft tissue comp.	\$226	\$260
D7910	Suture of recent small wounds up to 5 cm	\$246	\$290
D7960	Frenulectomy (frenectomy or frenotomy) - separate proc.	\$266	\$314
D7963	Frenuloplasty	\$99	\$245
07970	Excision of hyperplastic tissue - per arch	\$456	\$539
07971	Excision of pericoronal gingiva	\$225	\$265
07972	Surgical reduction of fibrous tuberosity	\$78	\$185
07979	Non-surgical sialolithotomy	\$30	\$75
	Orthodontics- Pre- Authorization Required		
08070	Comp. ortho treatment of the trans dentition	\$3304	\$3304
08090	Comp. ortho. treatment - adult dentition	\$3658	\$3658
08660	Pre-orthodontic treatment visit	\$413	\$413
08670	Periodic ortho. treatment visit (as part of contract)	\$118	\$118
	Orthodontic retention (rem. of appl. and placement of		
08680	retainers)	\$516	\$516
	Adjunctive General Services		
09110	Palliative (emergency) treatment of dental pain	\$30	\$75
09210	Local anesthesia not in conj. Operative/surg. procedures	\$0	No Benefit
09211	Regional block anesthesia	\$0	No Benefit
09212	Trigeminal division block anesthesia	\$0	No Benefit
09215	Local anesthesia in conj. w/ operative/surg. procedures	\$0	No Benefit
09219	Evaluation for deep sedation or general anesthesia	\$0	No Benefit
	Deep sedation/general anesthesia - first 15 minute		
09222	increment	\$61	\$136
-	Deep sedation/general anesthesia each subsequent 15		
D9223	minute increment	\$61	\$136
09230	Inhalation of nitrous oxide/analgesia, anxiolysis,	\$36	\$41
	IV moderate conscious sedation/analgesia – first 15 minute	·	·
D9239	increment	\$61	\$136
	IV moderate conscious sedation/analgesia – each	·	·
09243	subsequent 15 minute increment	\$61	\$136
09310	Consultation (diagnostic service by non-treating dentist)	\$59	\$96
D9439	Office visit - Not including an FC visit	\$10	\$10
09440	Office Visit - After Regularly Scheduled Hours	\$27	\$111
	Infiltration of sustained release therapeutic drug – single or		
09613	multiple sites	\$190	\$190
09910	Application of desensitizing medicament	\$30	\$60
09930	Treatment of complications post-surgical	\$48	\$48
09944	Occlusal guard – hard appliance, full arch	\$338	\$519
09945	Occlusal guard – soft appliance, full arch	\$338	\$519
09946	Occlusal guard – hard appliance, partial arch	\$338	\$519
09950	Occlusion analysis - mounted case	\$169	\$169
09951	Occlusal adjustment - limited	\$88	\$115
09952	Occlusal adjustment - complete	\$372	\$597
09986	Missed appointment	\$50	\$50
09995	Teledentistry – synchronous; real-time encounter Teledentistry – asynchronous; information stored and	\$20	\$20
	forwarded to dentist for subsequent review	\$20	\$20

Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc.

ADA		<b>ΥΟU ΡΑΥ ΤΟ</b>	<b>ΥΟU ΡΑΥ ΤΟ</b>
CODE	DESCRIPTION OF COSMETIC SERVICES	DENTIST	SPECIALIST
	Crowns & Bridges +		
D2960 **	Laminate labial veneer	\$533⁺	No Benefit
D2961 **	Lab labial veneer resin	\$960⁺	No Benefit
D2962 **	Lab labial veneer porcelain	\$1318 <sup>+</sup>	No Benefit
D2970 **	Temp crown (fractured tooth)	\$188 <sup>+</sup>	No Benefit
D2980 **	Crown repair necessitated by restorative material failure	\$138 <sup>+</sup>	No Benefit
	Bridges & Pontics +		
D6721 **	Crown - resin with predom. base metal	\$656⁺	No Benefit
D6722 **	Crown - resin with noble metal	\$676⁺	No Benefit
	Orthodontics- Pre- Authorization Required		
D8080 **	Invisalign	15% Discount <sup>+</sup>	15% Discount⁺
	Adjunctive General Services		
D9972 **	External bleaching - per arch	\$265⁺	No Benefit
D9979 **	Laser Whitening - per arch	\$200⁺	No Benefit

• All fees exclude the cost of noble and precious metals. An additional fee will be charged if these materials are used.

<sup>+</sup> Cost of these services are pre-negotiated discounted rates and payments are not applied toward covered benefits.

\*\* Exclusions and limitations applicable to these procedures can be found in the Adult \$30 Preventive and Cosmetic Dental Plan Appendix.

\* An additional cleaning is available for expecting mothers and Diabetics at the copayment listed.

Only current ADA CDT codes are considered valid by Dominion Dental Services, Inc.

## Appendix – Adult Dental Benefit

The following dental services are included in the Kaiser Permanente Membership Agreement to which this Adult Dental Benefit is attached.

## I. **DEFINITIONS**

The following terms, when capitalized and used in any part of this Adult Dental Benefit, mean:

**Covered Dental Services**: A range of diagnostic, preventive, restorative, endodontic, periodontic, prosthetics, orthodontic and oral surgery services that are covered under this Adult Dental Benefit.

**Covered Preventive Care Dental Services** includes, but is not limited to oral evaluation, cleaning and certain diagnostic X-rays.

**Dental Administrator** means the entity that has entered into a contract with Health Plan to provide or arrange for the provision of Covered Dental Services. The name and information about the Dental Administrator can be found under General Provisions, see Section II, Paragraph F below.

**Dental Fee** means the discounted fees that a Participating Dental Provider charges you for a Covered Dental Service. Dental Fees are reviewed annually and subject to change upon renewal and only with 60 days advance notice.

Dental Specialist means a Participating Dental Provider that is a dental specialist.

General Dentist means a Participating Dental Provider that is a general dentist.

**Participating Dental Provider** means a licensed dentist who has entered into an agreement with Dental Administrator to provide Covered Preventive Care Dental Services and/or other dental services at negotiated contracted rates.

## II. GENERAL PROVISIONS

- A. Subject to the terms, conditions, limitations, and exclusions specified in the Agreement and this Adult Dental Benefit, you may receive Covered Preventive Care Dental and Covered Dental Services from Participating Dental Providers. In addition, you may receive services from non-participating dental providers for emergencies, urgent care received outside the plan's Service Area, and services obtained pursuant to a referral to a non-participating specialist.
- **B.** Health Plan has entered into an Agreement with Dental Administrator to provide Covered Preventive Care Dental Services and certain other Covered Dental Services through its Participating Dental Providers.
- C. Attached is a list of Covered Preventive Care Dental Services and other Covered Dental Services and the associated Dental Fees that you will be charged for each Service. You will pay a fixed copayment for each preventive care office visit during which Covered Preventive Care Dental Services are provided. The fixed copayment does not apply to the following preventive services: intraoral complete series of radiographic images (D0210), panoramic radiographic image (D0330), additional cleaning beyond benefit limitation (D1110\* an additional cleaning is available for expecting mothers and Diabetics), preventive resin restoration (D1352) and interim caries arresting medicament application per tooth (D1354). You will pay Dental Fees for certain other Covered Dental Services you receive from Participating Dental Providers. You will pay the applicable Dental Fee directly to the Participating Dental Fee as payment in full of the Member's responsibility for that procedure. Neither Health Plan nor Dental Administrator are responsible for payment of these fees or for any fees incurred as the result of receipt of non-Covered Dental Services or any other non-covered dental service.

Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc.

- D. You will receive a list of Participating Dental Providers from the Health Plan or from Dental Administrator. You should select a Participating Dental Provider, who is a "General Dentist", from whom you and your covered family members will receive Covered Preventive Care Dental Services and other Covered Dental Services. Specialty care is also available should such care be required, however, you must be referred to a Dental Specialist by your General Dentist. Your Dental Fees are usually higher for care received by a Dental Specialist.
- **E.** You may obtain a list of Participating Dental Providers, Covered Dental Services and Dental Fees by contacting Dental Administrator or the Health Plan's Member Services Department at the following telephone numbers:

Toll-Free Number: 855.733.7524 TTY number is: 711

F. Dental Administrator: Health Plan has entered into an agreement with Dominion Dental Services USA, Inc. d/b/a Dominion National ("Dominion National") to provide Covered Dental Services as described in this Adult Dental Benefit. For assistance concerning dental coverage questions or for help finding a Participating Dental Provider, Dominion National Member Services specialists are available Monday through Friday from 7:30 a.m. to 6:00 p.m. (Eastern Time), or you may call the following numbers:

> Toll-Free Number: 855.733.7524 TTY Line: 711

Dominion National's Integrated Voice Response System is available 24 hours a day for information about Participating Dental Providers in your area, or to help you select a Participating Dental Provider. The most up-to-date list of Participating Dental Providers can be found at the following website:

DominionNational.com/kaiserdentists

Dominion National also provides many other secure features online at DominionNational.com

**G. Missed Appointment Fee:** Participating Dental Providers may charge you an administrative fee if you miss a scheduled dental appointment without giving 24 hours advance notice. The fee may vary depending on the Participating Dental Provider, however in no event shall the missed appointment fee exceed \$50 for a single visit.

## III. SPECIALIST REFERRALS

## A. <u>Participating Specialist Referrals</u>

If, in the judgment of your General Dentist, you require the Services of a specialist, you may be referred to a Dental Specialist who will provide Covered Dental Services to you at the Dental Fee for each procedure rendered.

## B. <u>Non-Participating Specialist Referrals</u>

Benefits may be provided for referrals to non-Participating Dental Provider specialists when:

- 1. You have been diagnosed by your General Dentist with a condition or disease that requires care from a dental specialist; and
- 2. Health Plan and Dental Administrator do not have a Participating Dental Provider specialist who possesses the professional training and expertise required to treat the condition or disease; or
- 3. Health Plan and Dental Administrator cannot provide reasonable access to a Dental Specialist with the professional training and expertise to treat the condition or disease without unreasonable delay or travel.

The Member's cost share will be calculated as if the provider rendering the Covered Dental Services was a Participating Dental Provider.

## C. <u>Standing Referrals to Dental Specialists</u>

- 1. If you suffer from a life-threatening, degenerative, chronic or disabling disease or condition that requires specialized care, your General Dentist may determine, in consultation with you and the Dental Specialist, that you would be best served through the continued care of a Dental Specialist. In such instances, the General Dentist will issue a standing referral to the Dental Specialist.
- 2. The standing referral will be made in accordance with a written treatment plan developed by the General Dentist, Dental Specialist, and you. The treatment plan may limit the number of visits to the Dental Specialist or the period of time in which visits to the Dental Specialist are authorized. Health Plan retains the right to require the Dental Specialist to provide the General Dentist with ongoing communication regarding your treatment and dental health status.

## IV. EXTENSION OF BENEFITS

- **A.** In those instances when your coverage with Health Plan has terminated, we will extend Covered Dental Services, without payment of Premium, in the following instances:
  - 1. If you are in the midst of a course of covered dental treatment at the time your coverage ends, we will continue to provide benefits, in accordance with the Agreement and this Adult Dental Benefit in effect at the time your coverage ended, for a period of 90 days following the date your coverage ended.
  - 2. If you are in the midst of a course of covered orthodontic treatment at the time your coverage ends, we will continue to provide benefits, in accordance with the Agreement and this Adult Dental Benefit in effect at the time your coverage ended, for a period of:
    - a. 60 days following the date your coverage ended, if the orthodontist has agreed to or is receiving monthly payments; or
    - b. until the later of 60 days following the date your coverage ended, or the end of the quarter in progress, if the orthodontist has agreed to accept or is receiving payments on a quarterly basis.

To assist us, if you believe you qualify under this "Extension of Benefits" provision, please notify us in writing.

#### B. Extension of Benefit Limitations:

The "Extension of Benefits" section listed above does not apply to the following:

- 1. Coverage ends because of your failure to pay Premium when due;
- 2. Coverage ends as the result of you committing fraud or material misrepresentation;
- 3. When coverage is provided by a succeeding health plan, and that health plan's coverage:
  - a. is provided at a cost to you that is less than or equal to the cost to you of the extended benefit available under this Adult Dental Benefit; and
  - b. will not result in an interruption of the Covered Dental Services you are receiving.

## V. DENTAL EMERGENCIES OUTSIDE THE SERVICE AREA

When a dental emergency occurs outside the Service Area, Dental Administrator will reimburse the non-participating provider directly. If the member has already paid the charges, the Dental Administrator will reimburse the member (upon proof of payment) instead of paying the provider directly for Covered Dental Services that may have been provided. Reimbursement to the member is not to exceed \$50.00 per incident. Services are limited to those procedures not excluded under Plan Limitations and Exclusions. Proof of payment must be submitted to Dental Administrator by provider within one hundred eighty (180) days of treatment. The Dental Administrator will allow Members to submit claims up to one (1) year after the date of service. However, a Member's legal incapacity shall

suspend the time to submit a claim; and the suspension period ends when legal capacity is regained. Failure to submit a claim within one (1) year after the date of services does not invalidate or reduce the amount of the claim if it was not reasonably possible to submit the claim within one (1) year after the date of services; and the claim is submitted within two (2) years after the date of service. Proof of loss should be mailed to: Dominion National, 251 18<sup>th</sup> Street South, Suite 900, Arlington, VA 22202, ATTN: Accounting Dept. Coverage is provided for emergency dental treatment as may be required to alleviate pain, bleeding, or swelling. You must receive all post-emergency care from your Participating Dental Provider.

## VI. EXCLUSIONS AND LIMITATIONS

## A. <u>Plan Exclusions</u>

The following services are not covered under this Appendix:

- 1. Services which are covered under worker's compensation or employer's liability laws.
- 2. Services which are not necessary for the patient's dental health as determined by the Plan.
- 3. Cosmetic, elective or aesthetic dentistry except as required due to accidental bodily injury to sound natural teeth as determined by the Plan.
- 4. Oral surgery requiring the setting of fractures or dislocations except as may be otherwise covered in your medical plan which is described in the Evidence of Coverage.
- 5. Services with respect to malignancies, cysts or neoplasms, hereditary, congenital, anodontic, mandibular prognathism or development malformations where, in the opinion of the Plan, such services should not be performed in a dental office (except as may be otherwise covered in your medical plan as described in the *Evidence of Coverage*).
- 6. Dispensing of drugs, except as may be otherwise covered in your medical plan as is described in the Agreement.
- 7. Hospitalization for any dental procedure.
- 8. Treatment required for conditions resulting from major disaster, epidemic, war or acts of war, whether declared or undeclared, or while on active duty as a member of the armed forces of any nation.
- 9. Replacement due to loss or theft of prosthetic appliance.
- 10. Procedures not listed as a covered benefit under this Plan.
- 11. Services provided by a non-Participating Dental Provider that was not pre-authorized or otherwise approved by Health Plan, Participating Dental Provider or by the Dental Administrator (with the exception of out-of-area emergency or urgent care, covered dental services and services obtained pursuant to a referral to a non-participating specialist).
- 12. Services related to the treatment of TMD (Temporomandibular Disorder).
- 13. Services related to procedures that have such a degree of complexity as not to be performed by a general dentist, unless your participating general dentist refers you to a dental specialist in which case you will only be responsible for payment at the dental fee established by the Plan for each procedure rendered.
- 14. Elective surgery including, but not limited to, extraction of non-pathologic, asymptomatic impacted teeth as determined by the Plan.
- 15. The Invisalign system and similar specialized braces are not a covered benefit. Patient copayments will apply to the routine orthodontic appliance portion of services only. Additional costs incurred will become the patient's responsibility.
- 16. Services which are provided without cost to Member by any federal, state, municipal, county, or other political subdivision (with the exception of Medicaid).
- 17. Services that cannot be performed because of the general health of the patient.
- 18. Implantation and related restorative procedures.

- 19. Procedures relating to the change and maintenance of vertical dimension or major restoration of ooclusion, or to alter the occlusion (bite) through full mouth adjustment/grinding of the teeth. This does not exclude minor occlusal adjustments on individual teeth to remove high spots or smooth out rough or sharp areas.
- 20. Lab Fees for excisions and biopsies, except as may be otherwise covered in your medical plan that is described in the Agreement.
- 21. Treatment of cleft palate, anodontia, malignancies or neoplasms, except as may be otherwise covered in your medical plan as described in Section 3 of the Agreement.
- 22. Experimental procedures, implantations, or pharmacological regimens which in the opinion of the attending dentist, are not necessary for the patient's dental health.
- 23. Initial placement or replacement of fixed bridgework solely for the purpose of achieving periodontal stability.
- 24. Charges for second opinions, unless pre-authorized.
- 25. Procedures requiring fixed prosthodontic restoration, which are necessary for complete oral rehabilitation or reconstruction.
- 26. Occlusal guards, except for the purpose of controlling habitual grinding.
- 27. Dental services for children under age 19.

## B. <u>Plan Limitations</u>

Covered Dental Services are subject to the following limitations:

- 1. Two (2) evaluations are covered per calendar year, per patient, including a maximum of one (1) comprehensive evaluation, which is limited to one per calendar year.
- 2. One (1) problem focused evaluation is covered per calendar year.
- 3. Two (2) teeth cleanings are covered per calendar year. One additional cleaning is covered during pregnancy and for diabetic patients.
- 4. One (1) topical fluoride or fluoride varnish is covered per calendar year.
- 5. Two (2) sets of bitewing x-rays are covered per calendar year, per patient.
- 6. One (1) set of full mouth x-rays or panoramic film is covered every three (3) years.
- 7. One (1) interim caries arresting medicament application per primary tooth is covered per lifetime.
- 8. Replacement of a filling is covered if it is more than two (2) years from the original date of placement.
- 9. Replacement of a bridge, crown or denture is covered if it is more than seven (7) years from the date of original placement.
- 10. Crown and bridge fees apply to treatment involving five (5) or fewer units when presented in a single treatment plan. Additional crown or bridge units, beginning with the sixth unit, are available at the provider's Usual, Customary, and Reasonable (UCR) fee, minus 25%.
- 11. Relining and rebasing of dentures is limited to once every 24 months.
- 12. Retreatment of root canal is covered if it is more than two (2) years from the original treatment.
- 13. Root planing or scaling is covered once every 24 months per quadrant.
- 14. Scaling and debridement in the presence of inflammation or mucositis of a single implant, including cleaning of the implant surfaces, without flap entry and closure, once per two years.
- 15. Full mouth debridement is limited to once per lifetime.
- 16. Procedure code D4381 is limited to one (1) benefit per tooth for three (3) teeth per quadrant or a total of 12 teeth for all four (4) quadrants per 12 months. Must have pocket depths of five (5) millimeters or greater.

- 17. Periodontal surgery of any type, including any associated material, is covered once every 36 months per quadrant or surgical site.
- 18. Periodontal maintenance after active therapy is covered twice per calendar year, within 24 months after definitive periodontal therapy.
- 19. Scaling in presence of generalized moderate or severe gingival inflammation full mouth, after oral evaluation and in lieu or a covered D1110, limited to once per two years.
- 20. Coronectomy intentional partial tooth removal, once per lifetime.
- 21. Teledenistry, synchronous (D9995) or asynchronous (D9996), limited to two per calendar year (when available).

This Adult Dental Benefit is subject to all the terms and conditions of the Agreement to which this Adult Dental Benefit is attached. This Adult Dental Benefit does not change any of those terms and conditions, unless specifically stated in this Adult Dental Benefit.

Kaiser Permanente Small Group Membership Agreement

## ADULT \$30 PREVENTIVE AND COSMETIC DENTAL PLAN

The following dental services are included in the Kaiser Permanente Membership Agreement to which this Adult Dental Benefit is attached.

## I. DEFINITIONS

The following terms, when capitalized and used in any part of this Adult Dental Benefit, mean:

**Covered Dental Services**: A range of diagnostic, preventive, restorative, endodontic, periodontic, prosthetics, orthodontic and oral surgery services that are covered under this Adult Dental Benefit.

**Covered Preventive Care Dental Services:** includes, but is not limited to oral evaluation, cleaning and certain diagnostic X-rays.

**Dental Administrator:** means the entity that has entered into a contract with Health Plan to provide or arrange for the provision of Covered Dental Services. The name and information about the Dental Administrator can be found under General Provisions, see Section II, Paragraph F below.

**Dental Fee:** means the discounted fees that a Participating Dental Provider charges you for a Covered Dental Service. Dental Fees are reviewed annually and are subject to change upon renewal and only with 60 days advance notice.

Dental Specialist: means a Participating Dental Provider that is a dental specialist.

**General Dentist:** means a Participating Dental Provider that is a general dentist.

**Participating Dental Provider:** means a licensed dentist who has entered into an agreement with Dental Administrator to provide Covered Preventive Care Dental Services and/or other dental services at negotiated contracted rates.

## II. GENERAL PROVISIONS

- A. Subject to the terms, conditions, limitations, and exclusions specified in the Agreement and this Adult Dental Benefit, you may receive Covered Preventive Care Dental and Covered Dental Services from Participating Dental Providers. In addition, you may receive services from non-participating dental providers for emergencies, urgent care received outside the plan's Service Area, and services obtained pursuant to a referral to a non-participating specialist.
- **B.** Health Plan has entered into an Agreement with Dental Administrator to provide Covered Preventive Care Dental Services and certain other Covered Dental Services through its Participating Dental Providers.
- C. Attached is a list of Covered Preventive Care Dental Services and other Covered Dental Services and the associated Dental Fees that you will be charged for each Service. You will pay a fixed copayment for each preventive care office visit during which Covered Preventive Care Dental Services are provided. The fixed copayment does not apply to the following preventive services: intraoral complete series of radiographic images (D0210), panoramic radiographic image (D0330), additional cleaning beyond benefit limitation (D1110\*), preventive resin restoration (D1352) and interim caries arresting medicament application per tooth (D1354). You will pay Dental Fees for certain other Covered Dental Services you receive from Participating Dental Providers. You will pay the applicable Dental Fee directly to the Participating Dental Provider at the time services are rendered. The Participating Dental Provider has agreed to accept that Dental Fee as payment

in full of the Member's responsibility for that procedure. Neither Health Plan nor Dental Administrator are responsible for payment of these fees or for any fees incurred as the result of receipt of non-Covered Dental Services or any other non-covered dental service.

- D. You will receive a list of Participating Dental Providers from the Health Plan or from Dental Administrator. You should select a Participating Dental Provider, who is a "General Dentist", from whom you and your covered family members will receive Covered Preventive Care Dental Services and other Covered Dental Services. Specialty care is also available should such care be required, however, you must be referred to a Dental Specialist by your General Dentist. Your Dental Fees are usually higher for care received by a Dental Specialist.
- **E.** For assistance concerning the dental coverage benefit of your health insurance plan, you may contact the Health Plan's Member Services Department at the following telephone numbers:

Toll-Free Number: 800-777-7902 TTY number is: 711

F. Dental Administrator: Health Plan has entered into an agreement with Dominion Dental Services USA, Inc. d/b/a Dominion National ("Dominion National") to provide Covered Dental Services as described in this Adult and Cosmetic Dental Plan. For assistance concerning dental coverage questions or for help finding a Participating Dental Provider or obtaining a list of Participating Dental Providers, Dominion National Member Services specialists are available Monday through Friday from 7:30 a.m. to 6:00 p.m. (Eastern Time), or you may call the following numbers:

Toll-Free Number: 855-733-7524 TTY number is: 711

Dominion National's Integrated Voice Response System is available 24 hours a day for information about Participating Dental Providers in your area, or to help you select a Participating Dental Provider. The most up-to-date list of Participating Dental Providers can be found at the following website:

DominionNational.com/kaiserdentists

Dominion National also provides many other secure features online at DominionNational.com

**G. Missed Appointment Fee:** Participating Dental Providers may charge you an administrative fee if you miss a scheduled dental appointment without giving 24 hours advance notice. The fee may vary depending on the Participating Dental Provider, however in no event shall the missed appointment fee exceed \$50 for a single visit.

## III. SPECIALIST REFERRALS

#### A. Participating Specialist Referrals

If, in the judgement of your General Dentist, you require the Services of a specialist, you may be referred to a Dental Specialist who will provide Covered Dental Services to you at the Dental Fee for each procedure rendered.

#### B. Non-Participating Specialist Referrals

Benefits may be provided for referrals to non-Participating Dental Provider specialists when:

1. You have been diagnosed by your General Dentist with a condition or disease that requires care from a dental specialist; and

- 2. Health Plan and Dental Administrator do not have a Participating Dental Provider specialist who possesses the professional training and expertise required to treat the condition or disease; or
- 3. Health Plan and Dental Administrator cannot provide reasonable access to a Dental Specialist with the professional training and expertise to treat the condition or disease without unreasonable delay or travel.

The Member's cost share will be calculated as if the provider rendering the Covered Dental Services was a participating Dental provider.

#### C. Standing Referrals to Dental Specialists

- 1. If you suffer from a life-threatening, degenerative, chronic or disabling disease or condition that requires specialized care, your General Dentist may determine, in consultation with you and the Dental Specialist that you would be best served through the continued care of a Dental Specialist. In such instances, the General Dentist will issue a standing referral to the Dental Specialist.
- 2. The standing referral will be made in accordance with a written treatment plan developed by the General Dentist, Dental Specialist, and you. The treatment plan may limit the number of visits to the Dental Specialist or the period of time in which visits to the Dental Specialist are authorized. Health Plan retains the right to require the Dental Specialist to provide the General Dentist with ongoing communication regarding your treatment and dental health status.

## IV. EXTENSION OF BENEFITS

- **A.** In those instances when your coverage with Health Plan has terminated, we will extend Covered Dental Services, without payment of Premium, in the following instances:
  - 1. If you are in the midst of a course of covered dental treatment at the time your coverage ends, we will continue to provide benefits, in accordance with the Agreement and this Adult Dental Benefit in effect at the time your coverage ended, for a period of 90 days following the date your coverage ended.
  - 2. If you are in the midst of a course of covered orthodontic treatment at the time your coverage ends, we will continue to provide benefits, in accordance with the Agreement and this Adult Dental Benefit in effect at the time your coverage ended, for a period of:
    - a. 60 days following the date your coverage ended, if the orthodontist has agreed to or is receiving monthly payments; or
    - b. until the later of 60 days following the date your coverage ended, or the end of the quarter in progress, if the orthodontist has agreed to accept or is receiving payments on a quarterly basis.

To assist us, if you believe you qualify under this "Extension of Benefits" provision, please notify us in writing.

#### **B.** Extension of Benefits Limitations:

The "Extension of Benefits" section listed above does not apply to the following:

- 1. Coverage ends because of your failure to pay Premium when due;
- 2. Coverage ends as the result of you committing fraud or material misrepresentation;
- 3. When coverage is provide by a succeeding health plan, and that health plan's coverage:
  - a. Is provided at a cost to you that is less than or equal to the cost to you of the extended benefit available under this Adult Dental Benefit; and
  - b. Will not result in an interruption of the Covered Dental Services you are receiving.

## V. DENTAL EMERGENCIES OUTSIDE THE SERVICE AREA

When a dental emergency occurs outside the Service Area, Dental Administrator will reimburse the non-participating provider directly. If the member has already paid the charges, the Dental Administrator will reimburse the member (upon proof of payment) instead of paying the provider directly for Covered Dental Services that may have been provided. Reimbursement to the member is not to exceed \$50.00 per incident. Services are limited to those procedures not excluded under Plan Limitations and Exclusions. Proof of payment must be submitted to Dental Administrator by provider within one hundred eighty (180) days of treatment. The Dental Administrator will allow Members to submit claims up to one (1) year after the date of service. However, a Member's legal incapacity shall suspend the time to submit a claim; and the suspension period ends when legal capacity is regained. Failure to submit a claim within one (1) year after the date of services does not invalidate or reduce the amount of the claim if it was not reasonably possible to submit the claim within one (1) year after the date of service. Proof of loss should be mailed to: Dominion National, 251 18th Street South, Suite 900, Arlington, VA 22202, ATTN: Accounting Dept. Coverage is provided for emergency dental treatment as may be required to alleviate pain, bleeding, or swelling. You must receive all post-emergency care from your Participating Dental Provider.

## VI. EXCLUSIONS AND LIMITATIONS

#### A. Plan Exclusions

The following services are not covered under this Appendix:

- 1. Services which are covered under worker's compensation or employer's liability laws.
- 2. Services which are not necessary for the patient's dental health as determined by the Plan.
- 3. Cosmetic, elective or aesthetic dentistry except as required due to accidental bodily injury to sound natural teeth as determined by the Plan.
- 4. Oral surgery requiring the setting of fractures or dislocations except as may be otherwise covered in your medical plan which is described in the Evidence of Coverage.
- 5. Services with respect to malignancies, cysts or neoplasms, hereditary, congenital, anodontic, mandibular prognathism or development malformations where, in the opinion of the Plan, such services should not be performed in a dental office (except as may be otherwise covered in your medical plan as described in the Evidence of Coverage).
- 6. Dispensing of drugs, except as may be otherwise covered in your medical plan as is described in the Agreement.
- 7. Hospitalization for any dental procedure.
- 8. Treatment required for conditions resulting from major disaster, epidemic, war or acts of war, whether declared or undeclared, or while on active duty as a member of the armed forces of any nation.
- 9. Replacement due to loss or theft of prosthetic appliance.
- 10. Procedures not listed as a covered benefit under this Plan.
- 11. Services provided by a non-Participating Dental Provider that was not pre-authorized or otherwise approved by Health Plan, participating Dental Provider or by the Dental Administrator (with the exception of out-ofarea emergency or urgent care, covered dental services and services obtained pursuant to a referral to a nonparticipating specialist).
- 12. Services related to the treatment of TMD (Temporomandibular Disorder).
- 13. Services related to procedures that have such a degree of complexity as not to be performed by a general dentist, unless your participating general dentist refers you to a dental specialist in which case you will only be responsible for payment at the dental fee established by the Plan for each procedure rendered.
- 14. Elective surgery including, but not limited to, extraction of non-pathologic, asymptomatic impacted teeth as determined by the Plan.

- 15. The Invisalign system and similar specialized braces are not a covered benefit. Patient copayments will apply to the routine orthodontic appliance portion of services only. Additional costs incurred will become the patient's responsibility.
- 16. Services which are provided without cost to Member by any federal, state, municipal, county, or other political subdivision (with the exception of Medicaid).
- 17. Services that cannot be performed because of the general health of the patient.
- 18. Implantation and related restorative procedures.
- 19. Procedures relating to the change and maintenance of vertical dimension or major restoration of ooclusion, or to alter the occlusion (bite) through full mouth adjustment/grinding of the teeth. This does not exclude minor occlusal adjustments on individual teeth to remove high spots or smooth out rough or sharp areas.
- 20. Lab Fees for excisions and biopsies, except as may be otherwise covered in your medical plan that is described in the Agreement.
- 21. Treatment of cleft palate, anodontia, malignancies or neoplasms, except as may be otherwise covered in your medical plan as described in Section 3 of the Agreement.
- 22. Experimental procedures, implantations, or pharmacological regimens which in the opinion of the attending dentist, are not necessary for the patient's dental health.
- 23. Initial placement or replacement of fixed bridgework solely for the purpose of achieving periodontal stability.
- 24. Charges for second opinions, unless pre-authorized.
- 25. Procedures requiring fixed prosthodontic restoration, which are necessary for complete oral rehabilitation or reconstruction.
- 26. Occlusal guards, except for the purpose of controlling habitual grinding.
- 27. Dental services for children under age 19.

#### **B.** Plan Limitations

Covered Dental Services are subject to the following limitations:

- 1. Two (2) evaluations are covered per calendar year, per patient, including a maximum of one (1) comprehensive evaluation, which is limited to one per calendar year.
- 2. One (1) problem focused evaluation is covered per calendar year.
- 3. Two (2) teeth cleanings are covered per calendar year. One additional cleaning is covered during pregnancy and for diabetic patients.
- 4. One (1) topical fluoride or fluoride varnish is covered per calendar year.
- 5. Two (2) sets of bitewing x-rays are covered per calendar year, per patient.
- 6. One (1) set of full mouth x-rays or panoramic film is covered every three (3) years.
- 7. One (1) interim caries arresting medicament application per primary tooth is covered per lifetime.
- 8. Replacement of a filling is covered if it is more than two (2) years from the original date of placement.
- 9. Replacement of a bridge, crown or denture is covered if it is more than seven (7) years from the date of original placement.
- 10. Crown and bridge fees apply to treatment involving five (5) or fewer units when presented in a single treatment plan. Additional crown or bridge units, beginning with the sixth unit, are available at the provider's Usual, Customary, and Reasonable (UCR) fee, minus 25%.
- 11. Relining and rebasing of dentures is limited to once every 24 months.
- 12. Retreatment of root canal is covered if it is more than two (2) years from the original treatment.
- 13. Root planing or scaling is covered once every 24 months per quadrant.
- 14. Scaling and debridement in the presence of inflammation or mucositis of a single implant, including cleaning of the implant surfaces, without flap entry and closure, once per two years.
- 15. Full mouth debridement is limited to once per lifetime.

- 16. Procedure code D4381 is limited to one (1) benefit per tooth for three (3) teeth per quadrant or a total of 12 teeth for all four (4) quadrants per 12 months. Must have pocket depths of five (5) millimeters or greater.
- 17. Periodontal surgery of any type, including any associated material, is covered once every 36 months per quadrant or surgical site.
- 18. Periodontal maintenance after active therapy is covered twice per calendar year, within 24 months after definitive periodontal therapy.
- 19. Scaling in presence of generalized moderate or severe gingival inflammation full mouth, after oral evaluation and in lieu or a covered D1110, limited to once per two years.
- 20. Coronectomy intentional partial tooth removal, once per lifetime.
- 21. Teledenistry, synchronous (D9995) or asynchronous (D9996), limited to two per calendar year (when available).

This Adult Dental Benefit is subject to all the terms and conditions of the Agreement to which this Adult Dental Benefit is attached. This Adult Dental Benefit does not change any of those terms and conditions, unless specifically stated in this Adult Dental Benefit.

## ADULT \$30 PREVENTIVE AND COSMETIC DENTAL PLAN APPENDIX

## I. **DEFINITIONS**

The following terms, when capitalized and used in any part of this Appendix, mean:

- A. Program means the Total Cosmetic Dental Services program described in this Appendix.
- **B. Program Administrator** is Dominion National, 251 18th Street South, Arlington VA 22202, phone 703-518-5000.
- **C.** Fee Schedule amounts mean the amounts a member is responsible for paying directly to Participating Dentists for Cosmetic Dental Services at the time service is rendered as shown in the most current List of Services and Fee Schedule. The List of Services and Fee Schedule may be modified by Health Plan/Program Administrator consistent with terms of the Evidence of Coverage. Neither the Health Plan nor Program Administrator has any responsibility for any payment to a Participating Dentist for the provision of Cosmetic Dental Services or any other services to a Member.
- **D. Participating Dentist(s)** means those independent licensed dentists who have contracted with the Program Administrator to provide Cosmetic Dental Services to Members. Participating Dentists are not employees of, nor supervised by, the Health Plan. The list of Participating Dentists is subject to change. The current list of Participating Dentists can be found at Kp.org/totalcosmeticdentalservices or a copy can be obtained from the Program Administrator or Health Plan.
- **E.** Cosmetic Dental Services means those services shown on the List of Services and Fee Schedule that are included in the terms of this Program as modified by the list of exclusions and limitations shown below.

## II. GENERAL PROVISIONS

**Choice of Participating Dentist:** You are responsible for arranging appointments for Cosmetic Dental Services directly with the Participating Dentist. You may receive Cosmetic Dental Services from any Participating Dentist. You are responsible for confirming that your dentist of choice is currently a Participating Dentist before you schedule Dental Services with the dentist through this Program.

**Missed Appointment Fee:** Participating Dentists may charge you an administrative fee if you miss a scheduled dental appointment without giving 24 hours advance notice to the dentist office. The missed appointment fee may vary depending on the Participating Dentist, however in no event shall the missed appointment fee exceed \$50 for a single visit.

**Services:** Only the Cosmetic Dental Services shown on the most current List of Services and Fee Schedule are offered by this Program. The discounted fixed fees shown on the Fee Schedule apply and cannot be combined with other discounts, programs and/or services. The Cosmetic Dental Services are not covered services and are not intended to duplicate services covered by your health plan coverage. Dental records of Members concerning Cosmetic Dental Services performed hereunder are the property of the Participating Dentist(s).

**Payment of Fees:** At the time of service, Member must show Health Plan ID Card, Total Cosmetic Dental Services ID Card or some other legal proof of identity. Also at time of service, Member is required to pay the required Service Fee directly to the Participating Dentist. All disputes about payment of such fees are between the Member and the Participating Dentist, and neither Health Plan nor Program Administrator have any responsibility or liability for those fees or payments. The discounted fixed fees listed on the Fee Schedule are guaranteed and the Member will not pay more than the discounted fee listed in the Fee Schedule for a Total Cosmetic Dental Service.

#### III. EXCLUSIONS AND LIMITATIONS

These Exclusions and Limitations apply solely to the Dental Services described in this Appendix relating to the Cosmetic Dental Program. They do not apply to other terms, including other exclusions and limitations, for benefits described elsewhere in this Evidence of Coverage.

#### A. Exclusions from Cosmetic Dental Services Program

The following services are not covered under this Appendix:

- 1. Oral Surgery requiring the setting of fractures or dislocations, except as may be otherwise included in the cosmetic and preventive dental services program fee schedule.
- 2. Services with respect to malignancies, cysts or neoplasms, hereditary, congenital, anodontic, mandibular prognathism or development malformations.
- 3. Dispensing of drugs, except as may be otherwise included in the Fee Schedule.
- 4. Hospitalization for any dental procedure.
- 5. Replacement due to loss or theft of prosthetic appliance.
- 6. Services related to procedures that are of such a degree of complexity as to not be normally performed by a participating dental provider, unless referred by your general dentist to a dental specialist who will provide dental services at the dental fee for each procedure rendered.
- 7. Services which are provided without cost to member by any federal, state, municipal, county, or other political subdivision (with the exception of Medicaid).
- 8. Services that cannot be performed because of the general health of the patient.
- 9. Lab fees for excisions and biopsies.
- 10. Procedures requiring fixed prosthodontic restoration, which are necessary for complete oral rehabilitation or reconstruction.
- 11. Dental expenses incurred in connection with any dental procedure that was started prior to the effective date. Examples include orthodontic work in progress, teeth prepared for crowns, and root canal therapy in progress.
- 12. Any bill, or demand for payment, for a dental service that the appropriate regulatory board determines was provided as a result of a prohibited referral. "Prohibited referral" means a referral prohibited by Section 1-302 of the Maryland Health Occupations Article.
- 13. Non-medically necessary orthodontia and Phase I Treatment for Medically Necessary orthodontia are not covered benefits under this policy. The provider agreements create no liability for payment by the Plan, and payments by the member for these services do not contribute to the Out-of-Pocket Maximum. The Invisalign system and similar specialized braces are not a covered benefit.

## IV. NO REPRESENTATION OR WARRANTY; DISCLAIMER OF LIABILITY

Member acknowledges that Services are provided by Participating Dentists and arranged by the Program Administrator and that no Services are provided hereunder by Health Plan. HEALTH PLAN MAKES REPRESENTATIONS OR WARRANTIES, AND ACCEPTS NO LEGAL LIABILITY OR RESPONSIBILITY, FOR THE SERVICES MEMBER ELECTS TO RECEIVE FROM PARTICIPATING DENTISTS. IN NO EVENT WILL HEALTH PLAN BE LIABLE FOR ANY LOSS OR DAMAGE RESULTING FROM MEMBER'S RECEIPT OF SERVICES FROM PARTICIPATING DENTISTS.

## V. COMPLAINTS

Complaints about services or quality of services or Payment of Fees should be brought to the attention of the Participating Dentist. If the issue is not resolved to the Member's satisfaction, Member may call the Program Administrator at the number shown below or send the complaint in writing to the Program Administrator AT:

Manager of Complaints and Appeals Dominion National 251 18<sup>th</sup> Street South Suite 900 Arlington, VA 22202 1-888-271-7310

If complaints are not resolved with the Program Administrator send the complaint in writing to:

Manager of Complaints Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc. 2101 East Jefferson Street, Rockville, MD 20852